

ESERV-11T and ESERV-12T Ethernet to Serial Servers User Manual

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INTRODUCTION

Thank you for purchasing an N-TRON product! This product has been manufactured to the highest standards of quality and performance to ensure your complete satisfaction.



Figure 1. An ESERV-12T Serial Server

ABOUT ESERV-1XT SERIAL SERVERS

ESERV-1xT Serial Servers connect serial devices (RS-232, RS-422 or RS-485) to Ethernet networks, allowing the serial device to become a node on the network. The serial ports can be accessed over a LAN/WAN using Direct IP Mode, Virtual COM Port, or Paired Mode connections. ESERV-1xT Serial Servers are available with 10BaseT /100BaseTX copper or multimode fiber media options.

ESERV-1xT Serial Servers are built for use in industrial environments, featuring an IP30 approved slim line DIN rail mountable case. They operate from a range of DC power supply voltages and feature pluggable terminal block power connectors.

ESERV-1XT SERIAL SERVER MODEL NUMBERING

ESERV-1xT Serial Servers are available with one or two serial connections. Network connection options include 10BaseT/100BaseTX copper or mulitmode fiber. The following diagram shows the model numbering scheme:

Model Number	Features
ESERV-11T	1PORT, DB9, ESS, DIN, CU ETHERNET
ESERV-11T-ST 1PORT, DB9, ESS, DIN, FIBER, MULTIMODE, ST	
ESERV-12T	2PORT, TB, ESS, DIN, CU ETHERNET
ESERV-12T-ST	2 PORT, TB, ESS, DIN, FIBER, MULTIMODE, ST

ESERV-1XT SERIAL SERVER FEATURES

- One or two active serial port options (ESERV-11T/ESERV-12T)
- All ports are software selectable as RS-232, RS-422 or RS-485 2- and 4-wire
- Configuration can be done via network or direct serial connection
- Slim line DIN rail mountable case
- Accepts DC power over a wide voltage range
- 10/100 Mbps Ethernet with Auto Selection
- LAN and WAN Communications
- TCP Client or Server, or UDP operation configurable
- Virtual COM port and Paired Mode capabilities
- Firmware Upload for future revisions/upgrades
- Software Support Windows 2000/2003 Server/XP/Vista
- Configuration of Ethernet and serial port settings using N-TRON Serial Server Configuration Software.

N-TRON ETHERNET SERIAL SERVER CONFIGURATION SOFTWARE

N-TRON Ethernet Serial Server configuration software enables you to find connected serial servers, configure them, upgrade serial server firmware, and save/load configuration files. It features a graphical user interface (GUI) that is convenient and easy to use. The software also makes it easy to add and remove virtual COM ports on your computer.

ESERV-1XT SERIAL SERVER HARDWARE

ESERV-1xT Serial Servers are enclosed in DIN rail mountable enclosures and feature LED indicators, power, Ethernet and serial connectors and a recessed Mode switch.

PACKAGE CHECKLIST

ESERV-1xT Serial Servers are shipped with the following items included:

- ESERV-1xT Serial Server Module
- Quick Start Guide
- CD with User Manual, Quick Start Guide and firmware

ESERV-1XT SERIAL SERVER ENCLOSURES AND MOUNTING

All ESERV-1xT Serial Server models are built into similar enclosures. Modules are DIN rail mountable.



Front View of the ESERV-12T Serial Server

LED INDICATORS(ESERV-1XT)

ESERV-1xT Serial Servers have three LED indicators: a Link LED, a Ready LED and two Serial Port LEDs.



Figure 2.

2. LEDs on 1 and 2 Port Serial Servers

LINK LED

The Link LED illuminates (green) if the Ethernet connection is operating in 100BaseTX mode. The LED is off if the mode is 10BaseT. When the LED is blinking it indicates that there is data traffic on the Ethernet link.

READY LED

The Ready LED (green) blinks once per second if the system is operating correctly. If the LED is off, it indicates the system is not operating correctly.

SERIAL PORT LEDS

ESERV-11T serial servers feature one serial port. ESER-12T serial servers feature two serial ports. Each serial port has an associated LED. Serial Port LEDs blink (green) when data is being transmitted or received on the serial port. When the LED is On it indicates the serial port is open.

MODE SWITCH

A recessed momentary reset switch is located on the top of the enclosure. To activate the switch, insert a small plastic tool through the hole in the enclosure and press lightly.



Figure 3. Top View of the Serial Server

The Mode switch can be used to:

- Initiate a Hardware Reset
- Enter Console Mode
- Reload factory defaults

Note: Refer to Section 3. Serial Server Setup and Connections for more information on using the Mode switch.

ETHERNET CONNECTOR

Serial server models using 10BaseT/100BaseTX network connections use an RJ45 receptacle. The serial server is connected to a standard Ethernet network drop using a straight-through RJ45 (male) Ethernet cable.



Figure 4. Ethernet Connector

Note: Refer to Appendix D for connection pin-outs.

Fiber Optic Connectors

Serial server models using multimode fiber Optic network connections use ST style connectors.





PORT CONNECTORS

ESERV-1xT Serial Servers use three serial port connector configurations, depending on the model:

- ESERV-11T serial servers feature one serial port and use a DB-9M connector for RS-232 and a five-position removable terminal block for RS-422 and RS-485 connections.
- ESERV-12T serial servers feature two serial ports, both using five-position removable terminal blocks for RS-232, RS-422 and RS-485 connections.



Figure 6.

DB-9 Female Serial Port Connector with Pinout



Figure 7. Five-Position Pluggable Terminal Blocks

Note: Refer to Appendix D for connection pin-outs.

POWER CONNECTOR

The power connector is a 5.08 mm 2-position pluggable terminal block.



Figure 8. Power Connection

MOUNTING HARDWARE

ESERV-1xT Serial Server modules can be DIN rail mounted. The DIN mounting clip and spring is included on each module.



Figure 9.

DIN Clip on a Serial Server Model

SERIAL SERVER SETUP AND CONNECTIONS

This section describes how to setup and connect ESERV-1xT Serial Servers.

Note: In this section devices to be connected to the serial server's serial connection are simply referred to as the "serial device".

CONNECTING THE POWER SUPPLY

Connect a **DC power supply** to the power terminals on the top of the serial server. Polarity of the wires is indicated on the label on the side of the serial server. Acceptable voltages are between 10 VDC and 58 VDC. The power supply must be capable of supplying 4 Watts of power.



CONNECTING ESERV-1XT SERIAL SERVERS TO SERIAL DEVICES

ESERV-1xT Serial Servers can be configured to connect to serial devices using RS-232, RS-422, RS-485 2-wire and RS-485 4-wire.

RS-232 connections support eight signal lines plus Signal Ground. Signals are single ended and referenced to Ground. Default communications parameters are 9600, 8, N, 1 and no flow control implemented.

RS-422 connections support two signal pairs: RXA(-), RXB(+) and TXA(-), TXA(+), plus GND. The data lines are differential pairs (A & B) in which the B line is positive relative to the A line in the idle (mark) state. Ground provides a common mode reference.

RS-485 connections support 2-wire or 4-wire operation.

When configured for **4-wire operation** the connection supports two signal pairs: RXA(-), RXB(+) and TXA(-), TXA(+), plus GND. This makes full-duplex operation possible. The data lines are differential pairs (A & B) in which the B line is positive relative to the A line in the idle (mark) state. Ground provides a common mode reference.

When configured for **2-wire operation** the connection supports one signal pair: DataB(+) and DataA(-) signal channels using half-duplex operation. The data lines are differential with the Data B line positive relative to Data A in the idle (mark) state. Ground provides a common mode reference.

CONNECTING THE ESERV-11T

The **ESERV-11T** has one serial connection that supports RS-232, RS-422 and RS-485 (2- and 4-wire). The unit has two connectors: a DB-9M connector and a 5-position terminal block.

If you select RS-232 mode when you configure the serial server, you must connect the serial device to the serial server via a serial cable. The ESERV-11T is a DTE. If the serial device is a DTE, use a null modem (cross-over) cable. If the serial device is a DCE, use a straight-through cable.

If you select RS-422 mode, RS-485 2-wire mode, or RS-485 4-wire mode when you configure the serial server, you must connect the serial device appropriately, via the 5-position terminal block.



Note: Refer to Appendix D for connector pinout information.

Figure 10. ESERV-11T Connections

CONNECTING THE ESERV-12T

The ESERV-12T has two serial connections that support RS-232, RS-422 and RS-485 (2- and 4-wire). The unit has two connectors, both of which are 5-position terminal blocks. Make the appropriate connections to the terminal blocks to match the serial connection mode you select when configuring the serial server.



Figure 11. ESERV-12T Connections

CONNECTING ESERV-1XT SERIAL SERVERS TO A NETWORK

NETWORK CONNECTION (10BASET/100BASETX)

When connecting a serial server equipped with a 10BaseT/100BaseTX network connection (RJ45 connector) a standard network cable is connected from the serial server to a network drop. PCs configuring and/or communicating with the serial server are also connected to the network.

FIBER OPTIC CONNECTION

When connecting a serial server equipped with a fiber optic interface to a fiber optic link the appropriate fiber optic cable must be connected between the serial server and the network interface. Refer to Appendix B for fiber specifications.

ESERV-1XT SERIAL SERVER CONFIGURATION CONNECTIONS

ESERV-1xT Serial Servers can be configured over the network or via a serial port.

CONFIGURING THE ESERV-1XT SERIAL SERVER VIA THE NETWORK CONNECTION

When configuring via the network, either the Ethernet Serial Server Manager software or the web interface can be used.

CONFIGURING WITH N-TRON'S ETHERNET SERIAL SERVER MANAGER

ESERV-1xT Serial Servers can be configured over the network using N-TRON's Ethernet Serial Server Manager software running on a PC.

To open the software:

- 1. From the Desktop, click Start→Programs→N-TRON→ Ethernet Serial Server Manager→ ESERV Serial Server
 - a. The Ethernet Serial Server Manager Discovery window appears.

SN-Tron Serial Server Manager 1.2.0	
N-TRON	
Connection How do you want to connect to the device? Network C Serial Port Network Options 1 don't know the IP address of the device. The device is at this IP address:	
Г [Connect Exit

Ethernet Serial Server Manager Discovery Window

2. Configure your serial server as required.

Note: For more information on configuration options refer to Section 4: Description of Serial Server Properties.

CONFIGURING WITH THE WEB INTERFACE

ESERV-1xT Serial Servers can be configured over the network using a standard internet browser such as Internet Explorer or Firefox.

To open the web configuration interface:

- 1. On a PC connected to the network, open a browser.
- 2. In the browser's address bar, type the IP address of the serial server.

Note: Your serial server comes from the factory pre-configured to receive an IP address from a DHCP Server. If DHCP assignment is not available it will default to 169.254.102.39

The web interface Login page appears.

HV-121-0 10.1.2.153	Por TCP:S:4000-COM10	t 1
A/7		ESERV-12T-000EBE000001 (10.1.2.153
N-1	RON	
Contents	Login	Help
Logia		Enter the password to login to the device
Login	Password:	then click on the Login button.
Login	Password:	then click on the Login button.
Login	Password L	then click on the Login button.
Login	Password Logn Model: ESERV-12T Fremware Version: 1.1.0	then click on the Login button.
Login	Password	then dick on the Login button.
Login	Password:	then dick on the Login button.

3. Configure your serial server as required.

Note: For more information on configuration options refer to Section 4: Description of Serial Server Properties.

CONFIGURING THE ESERV-1XT SERIAL SERVER VIA THE SERIAL PORT (CONSOLE MODE)

Your serial server can be configured via a serial port using the Ethernet Serial Server Manager. To use this feature the serial server's serial port must be connected to the serial port of a PC (using a null modem cable).



Figure 12. Console Mode Setup

To configure the serial server it must be put into Console Mode, using the Mode switch.

To enter Console Mode, press and hold the Mode switch for between two and ten seconds. The LED indicators respond as follows:

- 3. The Ready LED blinks three times per second while the button is being pressed.
- 4. The serial server is in Console Mode when:
 - a. On the ESERV-11T: Port 1 LED is On and the Ready LED is Off.
 - b. On ESERV-12T models: Port 1 LED is On and the Port 2 LED is Off.

To configure the serial server, open the Ethernet Serial Server Manager software and set up the serial server's parameters as required.

Note: For more information on configuration options refer to Section 4: Description of Serial Server Properties.

To exit Console Mode, press and hold the Reset switch for two seconds, or turn off the power from the ESERV-1xT, wait a few seconds, and turn the power on again.

The LEDs go back to their normal states when the device resumes normal operation.

ESERV-1XT SERIAL SERVER OPERATIONAL CONNECTIONS

ESERV-1xT Serial Servers can operate in Direct IP, Virtual COM Port and Paired Modes.

USING ESERV-1XT SERIAL SERVERS IN DIRECT IP MODE

A **Direct IP** connection allows applications using TCP/IP or UDP/IP socket programs to communicate with the COM ports on the serial server. In this type of application the serial server is configured as a TCP or UDP server. The socket program running on the PC establishes a communication connection with the serial server. The data is sent directly to and from the serial port on the server.

h device do you want to conf	gure? Choose the device by double-clicking on one of the devices in the list below.	
er Name Connection RV-12T-0. 10.1.2.153	Port 1	Pot 2
N-T	RON	ESERV-12T-000EBE000001 (10.1.2.153
Contents	Port 1 - Network	Help
<u>Seneral</u> <u>Vetwork</u> Port 1 Serial Port 1 Network	I want to use this network protocol © TCP C UDP C VCOM C Paired	Network Protocol courtob the protocol used to communicate with the weak arear. This can be TCP for a TCP server or TCP client commercian, or UTP for commerciancias data, WOM for visitual communications port, or Paired using two visitual communications port, or Paired using two visitual events for the effect.
ogout	 to initiate connections (clent) to wait for connections (server) 	TCP Mode sets the senial server to initiate connections or to wait for connections. Connect to Address is the IP address of the TCP server. Connect to Part is the TCP post number of the TCP nearest
	I want to connect to IP address [169.2540.42 on TCP port number: [4000	Connection to a TCP server.
	@ at power up	

Direct IP/TCP

To set up a Direct IP Mode connection:

1. Connect the serial server to the network and a serial device as described in previous sections.

2. Configure the serial server with the appropriate network settings (using the Ethernet Serial Server Manager or the web interface).



Direct IP/UDP

3. Configure your software application with the appropriate IP address and port number to communicate with the serial device(s).



Figure 13. Direct IP and Virtual COM Port Connection

USING ESERV-1XT SERIAL SERVERS IN VIRTUAL COM PORT MODE

In Virtual COM Port Mode a PC can communicate across the network to the serial server as if the serial ports on the serial server are the PC's serial ports. When a virtual COM port is configured on the PC (using the Ethernet Serial Server Manager) a new COM port appears in the Device Manager. Windows programs using standard Windows API

calls are able to interface to virtual COM ports. When a program on the PC opens the new COM port, it communic ates directly with the remote serial device connected to the serial server.

an Save Search L	Ipgrade Add Remove	(qi) e Diagnostic	
h device do you want to confi	gure? Choose the device by o	double-clicking on one of the devices in the	list below.
er Name Connection RV-12T-0 10.1.2.153	VCOM	PORT	Fort 2
N-T	RON		ESERV-12T-000EBE0000001 (10.1.2.153)
Contents	Port 1 - Ne	etwork	Help
General Network Port 1. Serial Port 1. Network	I want to use the C TCP C L	his network protocol JDP @ VCOM © Paired	Network Protocol controls the protocol used to communicate with the serial server. This can be TCP for a TCP server or TCP them connection, or UDP for communications port, or Paired using two serial servers together.

To set up a Virtual COM Port Mode connection:

- 1. Connect the serial server to the network and a serial device as described in previous sections.
- 2. Configure the serial server for VCOM operation (using the Ethernet Serial Server Manager).
- 3. Configure your software application to communicate via the virtual COM port.

USING ESERV-1XT SERIAL SERVERS IN PAIRED MODE

When using serial servers in Paired Mode, two serial servers (connected to serial devices via their serial ports) are connected to the network. The serial devices communicate directly, transferring data between devices as a point-to-point serial connection. Paired Mode set up as shown in the following diagram and configured using the Ethernet Serial Server Manager software or web interface.



To set up a Paired Mode connection:

- 1. Connect two serial servers to serial devices and to the network.
- 2. Configure the serial server for Paired Mode operation (using the Ethernet Serial Server Manager or the web interface).

rer Name Connection RV-12T-0 10.1.2.153	Port 1	Port 2
N-T	RON	ESERV-12T-000EBE000001 (10.1.2.153)
C'ontents Seneral <u>Network</u> Port 1 Network	Port 1 - Network I want to use this network protocol: C TCP C UDP C VCOM © Paired	Help Network Protocol controls the protocol used to communicate with the serial server Tais connection, or UPF for connectionale data, VCOM for virtual communications port, or Paired surge to constant servers together.
Save .ogout	 to initiate connections (client) C to wait for connections (server) 	TCP Mede sets the sonial server to initiate connection or to wait for connections. Connect to Address is the IP address of the TCP server. Connect to Port is the TCP port number of the TCP nerve.
	I want to connect to IP address: 1692540.42 on TCP port number: 4000 C where up C when the script nort receives data	Connect on controls when to make a connection to a TCP server.

INITIATING A HARDWARE RESET ON THE SERIAL SERVER

To initiate a Hardware Reset on the serial server, press and hold the Mode switch for 0 to 2 seconds, and then release it. The LED indicators respond as follows:

- 1. The Ready LED blinks three times per second while the button is being pressed.
- 2. The serial server is in Reset Mode when:
 - a. On the ESERV-11T: Port 1 LED is On and the Ready LED is Off.

- b. On ESERV-12T models: Port 1 LED is On and the Port 2 LED is Off.
- 3. The LEDs go back to their normal states when the device resumes normal operation.

RELOADING FACTORY DEFAULTS

To reload Factory Defaults, press and hold the Mode switch for more than 10 seconds. The LED indicators respond as follows:

- 1. The Ready LED blinks three times per second while the button is being pressed.
- 2. The serial server is in Factory Default Mode when:
 - a. On the ESERV-11T: Port 1 LED and the Ready LED are both On.
 - b. On the ESERV-12T: Port 1 LED and the Port 2 LED are both On.
- 3. The serial server reloads all factory default configuration parameters.
- 4. The LEDs go back to their normal states when the device resumes normal operation.

Note: Factor default parameters are listed in Appendix A

DESCRIPTION OF SERIAL SERVER PROPERTIES

The following serial server properties are ordered alphabetically to assist you in finding the information you need.

BAUD RATE

Baud Rate is the communication speed of the link between the serial server and the device attached to its serial port. Both these devices must be configured to operate at the same baud rate. Baud rate values range from 75 to 230,400 Baud. (Refer to Appendix B for specific baud rates that are supported.)

CHARACTER COUNT

Character Count controls the maximum number of characters to buffer before sending the characters to the network. Larger values decrease the number of network packets, but increase the amount of time to receive characters. Smaller values increase the number of network packets, but decrease the amount of time to receive characters. The range is 1 through 65535.

CONFIGURATION FILES

Configuration files contain all configuration settings for the serial server. When the serial server settings have been configured you can save the settings using the Ethernet Serial Server Manager. Existing configuration files can be opened (from the Ethernet Serial Server Manager), which loads them into the serial server. This allows the same configuration to be applied to multiple serial servers, or to reload a previously used configuration.

DATA/PARITY/STOP

The number of **Data** bits, type of **Parity** and number of **Stop** bits selected define the serial port parameters at which the serial server will operate. These parameters must be configured to match the parameters set on the serial device connected to the serial server's serial port.

Data Bits controls the number of bits of data in each character. Options include 5, 6, 7 or 8 data bits.

Parity controls the error checking mode. Options are No Parity, Odd, Even, Mark or Space.

Stop Bits controls the number of bits to indicate the end of a character. Options include 1, 1.5 and 2. (1.5 bits is only valid when 5 data bits is selected, which is rare. The 2 stop bits setting is only valid when 6, 7 or 8 data bits is selected.)

DEFAULT GATEWAY

The **Default Gateway** address sets the default route to remote networks, enabling users to access the serial server from outside the local network.

DELIMITER 1, DELIMITER 2 AND DELIMITER REMOVAL

Delimiters and Delimiter Removal enable you to control how characters received on a serial port are sent across the network. Delimiters are ASCII characters specified by the user when configuring the serial server. The serial server takes action when it recognizes the specified character(s) on its serial port.

DELIMITER 1

Delimiter 1 is a start delimiter. The range of ASCII values is 0 through 255.

DELIMITER 2

Delimiter 2 is an end delimiter. The range of ASCII values is 0 through 255.

DELIMITER REMOVAL

Delimiter Removal controls removing of Delimiter 1 and Delimiter 2 from the received characters before the received characters are sent to the network.

HOW DELIMITERS WORK

When only Delimiter 2 (the end delimiter) is enabled, characters received by the serial port are accumulated in a buffer. When the end delimiter is received on the serial port, the buffered characters, including the end delimiter, are sent to the network. All characters received after the end delimiter are again buffered until another end delimiter is received.

When both Delimiter 1 (start delimiter) and Delimiter 2 (end delimiter) are enabled, characters received by the serial port will be discarded until the start delimiter character is detected on the serial port. The serial server then buffers the start delimiter character and all subsequent characters received after it until the end delimiter is detected. When the end delimiter is received, the buffered characters, including the start and end delimiters, are sent to the network.

When Delimiter Removal is enabled it removes the delimiter character(s) before sending the other characters across the network.

DHCP

DHCP (Dynamic Host Configuration Protocol) is a protocol used on special servers that supply IP addresses to network nodes on request.

When DHCP is enabled on the serial server, on power up it sends a DHCP request to the DHCP server, which assigns a dynamic IP address, subnet mask, and default gateway to the serial server.

When DHCP is disabled (static IP addressing), the IP Address, Subnet Mask and Default Gateway fields must be set manually by entering the appropriate addresses in these fields. If you do not know what addresses to use in these fields, ask your network administrator.

Notes:

This product is factory defaulted to the DHCP mode. It is intended that your network's DHCP Server provide the IP address assignment. If there is not a DHCP server on your network, the device will default to IP address <u>169.254.102.39</u>.

A dynamic address assigned by the DHCP server may change if the server loses the Ethernet connection or power is removed. If a device on the network that normally communicates with the serial server is configured to communicate with a specific IP address of the serial server, and the IP address has been changed, the device will not be able to communicate with the serial server.

FIRMWARE VERSION

The **Firmware Version** number (Vx.x.x) indicates the serial server's currently loaded firmware release. From time to time new firmware is made available and can be uploaded into the serial server using the Ethernet Serial Server Manager.

FLOW CONTROL

Flow Control determines the type of handshaking that is used to control sending and receiving of messages. Options include No Flow Control, Hardware Flow Control (RTS/CTS) and Software Flow Control (XON/XOFF). The Flow Control setting must match the requirements of the serial device connected.

Note: Select No Flow Control when setting the port as RS-422 or RS-485 4-wire.

FORCED TRANSMIT

Forced Transmit controls the maximum amount of time that characters can be buffered before sending the characters to the network. Larger values decrease the number of network packets, but increase the amount of time to receive characters. Smaller values increase the number of network packets, but decrease the amount of time to receive characters. The range is 1 through 65535.

HARDWARE VERSION

The **Hardware Version** number of the serial server hardware is displayed on the Login page of the Ethernet Serial Server Manager.

INTER-CHARACTER TIMEOUT

Inter-character Timeout controls the maximum duration between received characters before sending the characters to the network. Larger values may decrease the number of network packets, but increase the amount of time to

receive characters. Smaller values may increase the number of network packets, but decrease the amount of time to receive characters. The range is 1 through 65535.

IP ADDRESS

Software or hardware attempting to access the serial server via the network must know the **IP** Address of the server. In DHCP mode (factory default), the serial server requests and receives a dynamic IP address from a DHCP server when it first connects to the network. If there is not a DHCP Server on your network, this device will automatically default to IP Address <u>169.254.102.39</u>. If the serial server is unable to connect to your network using this address, there are two methods to manually configure the IP Address.

- 1. Method One: Change your PC Network to Match the Serial Server
 - a. Open the network connection on your PC



b. Click on Internet Protocol (TCP/IP) and click <Properties>. Change the parameters to the following:

IP Address = 169.254.102.1

Subnet Mask = 255.255.255.0

Default Gateway = 169.254.102.100

eneral /ou can get IP settings assigned his capability. Otherwise, you no he appropriate IP settings.	i automatically if your network supports ed to ask your network administrator for
C @btain an IP address autor	natically
Upe the following IP address	
JP address:	169.254.102.1
Sybnet mask:	255.255.0.0
Default gateway:	169.254.102.100
C Optain DNS server address	
 Usg the following DNS ser 	ver addresses:
Preferred DNS server:	
Alternate DNS server:	
	Adganced
	OK Cance

- c. Use the Ethernet Serial Server Manager Software to search for, discover, and configure the unit.
- 2. Method Two: Change the serial server's network setting to match your PC using Console Mode
 - a. Connect a null modem serial cable (crossover cable) from Port 1 on the serial server to an available COM port on your PC.

- b. Open Hyper Terminal or similar serial emulation software and connect to the COM port used in the step above. Ensure the port is configured to 115,200 baud, 8 data bits, and 1 stop bit.
- c. Enter Console Mode. Press and hold the serial server's RESET SWITCH for 2 to 10 seconds. The LED indicators will respond as follows:

MODEL	PORT 1 LED	PORT 2 LED	READY LED
1 Port	OFF	N/A	ON
2 Port	OFF	ON	OFF

- d. Release the RESET button. The READY LED will blink once per second for 5 seconds. This indicates that the serial server is re-booting in Console Mode.
- e. When the serial server has successfully restarted in Console Mode, the READY LED will be OFF and the PORT 1 LED will be on.
- f. Open the Ethernet Serial Server Manager Software and select "Serial Port" as the method to connect to the device.
- g. After logging in, click on <Network>.
- h. Un-check the box next to "I want DHCP to setup the Network."
- i. Re-configure the serial server's Network Settings to something within the range of your PC's Network Setting. For example

If your PC is configured to:

IP Address = 192.168.0.1

Network Mask = 255.255.255.0

Default Gateway = 192.168.0.100

Configure the serial server to:

IP Address = 192.168.0.50

Network Mask = 255.255.255.0

Default Gateway = 192.168.0.100

- j. Save the settings and remove power from the serial server.
- k. Apply power to the serial server. Open the the Serial Server[™] Manager Software and select "Network" as the method to connect to the serial server.

LINK STATUS

Link Status of the currently selected serial server is shown on the Login page of the Ethernet Serial Server Manager. Link status indicates the type of Ethernet connection between the computer and serial server. It will either display 10BaseT or 100BaseTX in full duplex or half duplex. Link status is dependent on the LAN, switches, hubs used in the LAN topology.

MAC ADDRESS

The **MAC** Address is a hardware level address of the serial server that cannot be changed. It is assigned in the factory. Every Ethernet device manufactured has it own unique MAC address. The MAC address of each serial server is printed on the device's label. The MAC address of the currently selected serial server is also displayed on the Login page of the Ethernet Serial Server Manager.

MODEL

The **Model** number of the currently selected serial server is displayed on the Login page of the Ethernet Serial Server Manager.

NETWORK PROTOCOLS

Network Protocols available for use on ESERV-1xT serial servers include TCP, UDP, VCOM and Paired Mode .

NETWORK WATCHDOG

Network Watchdog controls the duration of network inactivity when a network connection is determined idle and causes the connection to be forced closed. The range is 1 through 65535 milliseconds.

PAIRED MODE

Paired Mode enables two serial servers to operate across the network like a "wire replacement" between two serial devices. (Paired Mode is also called SERIAL TUNNELING.) Serial devices connected to serial servers on each end of the link can communicate as it they were connected by a serial cable.

For Paired Mode to work one serial server must be configured as a TCP server and the other as a TCP client.

The serial server configured as the **TCP client** initiates connections. You must set up the IP address and port number of the server that you want the client (serial server) to communicate with. You also select whether you want the serial server to connect at power up or only when it receives data from the device connected to its serial port.

The serial server configured as a **TCP server** waits for connections to be initiated by another network device. You must set up the TCP port number on which it will listen for connections and set the maximum (up to eight) number of simultaneous connections it will accept. You can filter the connections it will accept based on specific IP addresses or ranges of IP addresses that you specify.

PASSWORD

When you first receive the ESERV-1xT serial server from the factory the **Password** is blank so that you can initially access the serial server without entering a value into this field. To ensure security you should create and save a password the first time you configure the serial server. After a password has been set up it must be entered each time you login to the Ethernet Serial Server Manager. The password is used to access the configuration pages from the the Ethernet Serial Server Manager Login page and can be changed from the General page.

SERIAL INTERFACE MODES

Four serial interface modes of operation are:

- **RS-232** Point-to-point serial communications connection used by PC COM ports and many other systems. Capable of baud rates up to 115.2 kbaud over short distances (typically 50 feet). Typically uses DB-9 connectors but terminals are also used on ESERV-1xT serial servers.
- **RS-422** Point-to-point communications using a transmit pair and a receive pair. RS-422 can operate at higher speeds and longer distances than RS-232. Typically uses two shielded twisted pairs and screw terminals but DB-9 connectors are also used on ESERV-1xT serial servers.
- **RS-485 2-wire** Similar speed and distance specifications as RS-422 but allows multi-drop connections. Typically uses one shielded twisted pair and screw terminals but DB-9 connectors are also used on ESERV-1xT serial servers.
- **RS-485 4-wire** Similar speed and distance specifications as RS-422 but allows full-duplex connections. Typically uses two shielded twisted pairs and screw terminals but DB-9 connectors are also used on ESERV-1xT serial servers..

Select the appropriate serial interface mode for the type of connection between the serial server's serial port and the device connected to it.

Note: Refer to the Appendix D for connector and pin-out details.

SERIAL SERVER NAME

Serial Server Name is a unique name assigned to the serial server. It must be a valid hostname as defined by RFC-952 and RFC-1123. The rules are:

- It must consist only of the characters "A" to "Z", "a" to "z", "0" to "9" or "-"
- It can start or end with a letter or a number, but it must not start or end with a "-".
- It must not consist of all numeric values.

SERVER SERIAL PORT NUMBER

The Server Serial Port Number of the currently selected port is shown in this field.

- ESERV-11T serial servers feature one serial port.
- ESERV-12T serial servers feature two serial ports.

Serial Watchdog

Serial Watchdog controls the duration of serial inactivity when the serial port is determined idle and causes all connections for that serial port to be forced closed. The range is 1 through 65535 milliseconds.

SUBNET MASK

The Subnet Mask specifies the network mask the serial server uses when on a subnetted network.

- For a Class A network (IP addresses 0.0.0.0 through 127.255.255.255) the default subnet mask is 255.0.0.0.
- For a Class B network (IP addresses 128.0.0.0 through 191.255.255.255) the default subnet mask is 255.255.0.0
- For a Class C network (IP addresses 192.0.0.0 through 233.255.255.255) the default subnet mask is 255.255.255.0

- For a Class D network (IP addresses 224.0.0.0 through 239.255.255.255) and Class E Networks (IP addresses 240.0.0.0 through 255.255.255) the subnet mask is ignored.
- ESERV-1xTserial servers come from the factory with a default subnet mask value of: 255.255.255.0

TCP (TRANSMISSION CONTROL PROTOCOL)

TCP (Transmission Control Protocol) provides reliable connection-oriented network communication with error checking. In TCP mode the serial server can be configured as a client or a server.

When the serial server is configured as a **TCP client** it initiates connections with a server on the network. You must set up the IP address and port number of the server that you want the client (serial server) to communicate with. You also select whether the serial server is to connect at power up or only when it receives data from the device connected to its serial port.

When the serial server is configured as a **TCP server** it waits for connections to be initiated by another network device. You must set up the TCP port number that it will listen to for connections and set the maximum (up to eight) number of simultaneous connections it will accept. You can filter the connections it will accept based on specific IP addresses or ranges of IP addresses that you specify.

UDP (USER DATAGRAM PROTOCOL)

UDP (User Datagram Protocol) enables applications using UDP socket programs to communicate with the serial ports on the serial server. UDP protocol provides connectionless communications, which allows data to be broadcast to and received from multiple nodes on a network. (Because it is a connectionless protocol UDP does not guarantee the delivery of a datagram and the datagram is only be sent once.)

In UDP mode, if you want to control what network node receives data, you must specify the IP address and UDP port the data will be sent to. You can choose to send to:

- Nobody
- All nodes at a specific UDP port number. (This is called broadcast.)
- Specific IP addresses and UDP port numbers. (This is called unicast.)
- A range of IP addresses and UDP port numbers. (This is called unicast range.)

You can also configure the serial server to receive from nodes on the network using the same list of configuration options.

VCOM (VIRTUAL COM PORT)

When the Network Protocol is set to **VCOM (Virtual COM Port)** the serial server communicates over the network with a PC, acting as a remote COM port for the computer.

Both the serial server and the computer must be configured for VCOM operation. Virtual COM ports can be set up on the PC using the the Ethernet Serial Server Manager software.

UPGRADING THE SERIAL SERVER FIRMWARE

Occasionally, updated firmware may become available for your serial server. The firmware can be upgraded using the Ethernet Serial Server Manager software. The following procedure describes the firmware updating process:

1. Click the Upgrade button to open the Firmware Upgrade dialog box.

SN-Tron Serial Serve	r Manager 1.2.0	x
I want to change the firmy	ware of this serial server:	
ESERV-12T-000EBE000	1D1	-
from firmware version 1.0.	0 to the firmware contained in:	
		•
The selected firmware file (contains:	
Progress:		
Province	Unavada	Class
BIOWSE	upgrade	Close

Figure 15. Firmware Upgrade Dialog Box

The name of the currently selected serial server appears in the top drop down list. Other serial servers (that have already been discovered) can be selected from the drop down list, if desired.

The current firmware version of the selected serial server is shown in the text below the serial server name.

Information about the selected firmware file is shown in the third text box.

UPLOADING THE FIRMWARE TO THE SERIAL SERVER

To upgrade the firmware:

- 1. In the Serial Server Selection drop down list, select the serial server to be upgraded.
- 2. In the **Firmware Description** drop down list, select the firmware to upload to the serial server.
- 3. Click the **Upgrade** button.

Progress Bar and Progress Box provides information on the progress of the transfer.

- 4. In the **Firmware File** drop down list, select the firmware file to upload to the serial server.
- 5. Click Upgrade.

The Progress box and Progress bar display information on the upgrading process.

6. When the upgrade process is complete, click Close.

DIAGNOSTICS

Clicking the **Diagnostics** icon opens the **Diagnostics** dialog box and enables you to check the operation of connected serial servers and VCOM ports on the local computer.

The **Computer Information** box displays information about the type of network connections, the IP addresses, Subnet Masks and Default Gateways in use.

SN-Tron Serial Server Manager 1.2.0	×	
I want to test:	Computer Information:	
a serial server a virtual communications port ESERV-12T-000EBE000001 Serial Server Information: Server Name: ESERV-12T- 000EBE000001 IP Address: 10.1.2.153	Ethernet Adapter - Wire: IP Address: 10.1.0.213 Subnet Mask: 255.255.0.0 DefaultGateway: 10.1.0.1	
Test Progress: Pinging 10.1.2.153 with 32 bytes of data:	¥	
Reply from 10.1.2.153: bytes=32 time<1ms TTL=255		
Ping statistics for 10.1.2.153: Packets: Sent = 4, Received = 4, Lost = 0 (Approximate round trip times in milli-seconds: Minimum = 0ms, Maximum = 0ms, Average =	0% loss), Oms	
Save	Start Cancel	

Figure 16. Diagnostics Dialog Box REPLACE IMAGE

TESTING A SERIAL SERVER CONNECTION

To run diagnostics on a serial server:

1. Click the **Diagnostics** icon.

The **Diagnostics** dialog box appears.

- 2. Select the option: a serial server
- 3. In the drop down box select the specific serial server you want to check.
- 4. Click the **Start** button

N-Tron Serial Server Manager 1.2.0	×		
I want to test:	Computer Information:		
a serial server a virtual communications port	Ethernet Adapter - Wire:		
ESERV-12T-000EBE000001	Subnet Mask: 255.255.00 DefaultGateway: 10.1.0.1		
Serial Server Information:			
000EBE000001 IP Address: 10.1.2.153			
•	v		
Test Progress:			
Pinging 10.1.2.153 with 32 bytes of data:	<u></u>		
Reply from 10.1.2.153: bytes=32 time<1ms TTL=255 Reply from 10.1.2.153: bytes=32 time<1ms TTL=255			
Reply from 10.1.2.153: bytes=32 time<1ms 11 Reply from 10.1.2.153: bytes=32 time<1ms TT	L=200 L=255		
Ping statistics for 10.1.2.153: Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),		
Approximate round trip times in milli-seconds: Minimum = 0ms, Maximum = 0ms, Average =	= Oms		
	V		
Save	Start Cancel		

Information about the progress of the pinging process is displayed in the Test Progress box.

Figure 17. Testing a Serial Server Connection REPLACE IMAGE

TESTING A VIRTUAL COM PORT

To run diagnostics on a virtual COM port:

1. Click the **Diagnostics** icon.

The **Diagnostics** dialog box appears.

- 2. Select the option: a virtual communications port
- 3. In the drop down box select the specific COM port you want to check.

4. Click the **Start** button. Information about the progress of the pinging process is displayed in the **Test Progress** box.

N-Tron Serial Server Manager 1.2.0		×
want to test:	Computer Information:	
a serial server a virtual communications port COM10 Communications port information:	Ethernet Adapter - Wire: IP Address: 10.1.0.213 Subnet Mask: 255.255.0.0 DefaultGateway: 10.1.0.1	<u> </u>
Server Name: ESERV-12T- 000EBE000001 IP Address: 10.1.2.153 Serial Port: 1]	¥
Test Progress:		
Serial Ping COM10 Started.		*
		V

Figure 18. Testing a VCOM Port

APPENDIX A: DEFAULT SERVER SETTINGS

Setting	Default Value
Server Name	MODEL NUMBER
Serial Number	printed on side of unit
Password	password field is blank from factory
DHCP	Enable
IP Address	BASED ON DHCP SERVER
	If a DHCP assignment is not available, the device will default to 169.254.102.39
Net Mask	255.255.255.0
Gateway	169.254.102.100
MAC Address	Fixed - see bottom label
Firmware Version	X.X.X (Current Version)
Hardware Version	X.X (Current Version)
Port	1, 2
Serial port mode	RS-232
Baud Rate	9600
Data bits	8
Parity	None

Stop bits	1
Flow Control	None
Protocol	ТСР
Serial timeout	0 seconds
TCP alive timeout	0 minutes
Connection Mode	Server
Delimiter HEX 1	00
Delimiter HEX 2	00
Remove delimiters	Disable
Force transmit	0 ms
Inter-character timer	0 ms
Character count	0
TCP/UDP port	Port 1 = 4000, Port 2 = 4001
Max connection	1

APPENDIX B: PRODUCT SPECIFICATIONS

General Specifications

_

Hardware and included accessories	Device	Serial Server
	CD	CD with the Ethernet Serial Server Manager software for Windows 2000, 2003 Server/XP/Vista
Optional Accessories	Cable	232NM9 Null Modem Crossover Cable for DTE to DTE connection
	Rail	ERS35 one-meter length of steel 35mm DIN Rail
Configuration Options	Via serial port	Using the Ethernet Serial Server Manager via a serial connection, (press Reset button to enter Console Mode)
	Via network	Using the Ethernet Serial Server Manager via a Ethernet connection
		Using a standard web browser such as Internet Explorer 6.0/7.0 or Firefox 1.5/2.0
Software	The Ethernet Serial Server Manager for serial server configuration	Windows 2000, 2003 Server, XP, & Vista
Environment	Operating Temperature	-34 to 80°C (-29 to 176 °F)
	Storage Temperature	-40 to 85 °C (-40 to 185 °F)
	Operating Humidity	10 to 90% non-condensing
Certifications	FCC	Part 15 Class A
	CE	CISPR (EN55022) Class A

		EN61000-4-2 to 11 ESD, RFI, EFT, Surge, and CI
	UL	508
Enclosure	Rating	IP30
	Mounting	DIN rail mount (35 mm)
	Dimensions (ESERV-1xT)	1.2 x 3.3 x 4.7 in (3.1 x 8.4 x 11.9 cm)
Power Supply	Voltage Requirements	10 to 58 VDC

Controls, Indicators and Connector Specifications

Switches Indicators	Reset button Serial LED (one per port)	Hold in for 0 to 2 seconds for hardware reset Hold in for 2 to 10 seconds for Console Mode (Do a hardware reset or recycle power to exit Console Mode) Hold in for more than 10 seconds to reset to factory defaults Color = Green On = Port open Blink = Data traffic
	Link LED (ESERV- 1xT) E1 LED	Color = Green On = 100BaseTX Off = 10BaseT Blink = Data traffic
	Ready LED	Color = Green Blink (once per second) = System OK Off = System NOT OK
Connectors	10BaseT /100BaseTX Ethernet	Single RJ-45F (8 pin)
	ST Fiber	ST Connector
	Serial	ESERV-11T: one DB-9M connector
		ESERV-12T-x: Two pluggable lockable 5.08 mm terminal blocks
	DC Power	5.08mm 2-position pluggable, lockable terminal block

Serial Interface Specifications

Serial Interfaces	Mode Selection	RS-232/422/485 software selectable
	RS-232 lines	TXD, RXD, RTS, CTS, DTR, DSR, DCD, GND
	RS-422 lines	TXDA(-), TXDB(+), RXDA(-), RXDB(+), GND
	RS-485 lines (2 wire)	Data A(-), Data B(+), GND
	RS-485 lines (4 wire)	TXDA(-), TXDB(+), RXDA(-), RXDB(+), GND
	Baud Rates	75, 150, 300, 600, 1200, 2400, 4800, 7200, 9600, 14400, 19200, 28800, 38400, 57600, 115200, 230400
	Data Bits	5, 6, 7, 8
	Parity	None, even, odd, mark, space
	Stop bits	1, 1.5, 2
	Flow control	None, RTS/CTS, XON/XOFF
	RS-422/485 Auto 4.7K ohm pullups and pulldowns biasing	
	RS-422/485 termination	Auto termination with thru hole resistor (user supplied)
	RS-485 data control	Auto control via MCU

Fiber Interface Specifications

Fiber Interface	Fiber Mode	Multimode
	Range	2km
	Cable	62.5/125μm
	Connector	ST
	TX Power Min	-19 dBm
	RX Sensitivity Max	-32 dBm
	Wavelength	1310 nm

Network Specifications

Memory	Serial Memory	8 KB per port
	Network Memory	4 KB
I/P Port Addresses	5300	Heartbeat & Configuration setting in TCP Mode (i.e. Pair Mode)
	8888	ESERV-1xT update
Network Communications	LAN	10/100 Mbps Auto-detecting 10BaseT or 100BaseTX
Network Physical Layer Standards	Ethernet	IEEE 802.3 autodetecting & auto MDI/MDX 10BaseT and 100BaseTX
Protocols Supported		TCP, IPv4, UDP, ARP, Telnet, HTTP 1.0, ICMP/PING, DHCP/BOOTP
	IP Mode	Static, DHCP
	TCP/UDP	User definable
	UDP	Unicast or Multicast
Connection Modes		Server, Client, VCOM, Paired
Client Connection		At power up or upon data arrival
Search		Serial direct COM and Ethernet autosearch or specific IP
Diagnostics		Display PC IP, ping, test VCOM, save test config (text readable)

Firmware Upgrade		Via serial, Ethernet or auto web search	
Character count		0 to 65535	
Delimiters	Hex 1	00 to FF (send serial data if delimiter hex 1 only is set and received)	
	Hex 2	00 to FF (send serial data if delimiter hex 1 and 2 are set and received)	
Timeouts	Inter- character	0 to 65535 ms	
	Serial	0 to 65535 sec	
	TCP alive	0 to 255 min	
	Force transmit	0 to 65535 ms	
	Max character count	0 to 8192 bytes	

APPENDIX C: DIMENSIONAL DIAGRAMS



Figure 19. Dimensional Diagram of a ESERV-11T Serial Server



Figure 20. Dimensional Diagram of a ESERV-12T Serial Server

APPENDIX D: CONNECTOR PINOUTS

ESERV-11T Serial Port Pinouts



DB-9M Pin	RS-232
1	DCD
2	RXD
3	TXD
4	DTR
5	GND
6	DSR
7	RTS
8	CTS
9	RI

A
В
C
D
E

Terminal	RS-422/485 4- Wire	RS-485 2- Wire
А	TXA(-)	DATA A(-)
В	TXB(+)	DATA B(+)
С	RXA(-)	
D	RXB(+)	
Е	GND	GND

ESERV-12T Serial Port Pinouts



Terminal	RS-232	RS-422/RS-485 4-Wire	RS-485 2-Wire
А	RTS (Output)	TXA(-)	DATA A(-)
В	TD (Output)	TXB(+)	DATA B(+)
С	CTS (Input)	RXA(-)	
D	RD (Input)	RXB(+)	
E	GND	GND	GND

In the RS-422 mode, TX lines are outputs and RX lines are inputs. Connect the serial server TXB(+) line to the RXB(+) line of the serial device, and the serial server TXA(-) to the RXA(-) of the serial device.

Ground is signal ground and provides a common mode reference for the RS-422 Receiver and Transmitters.

Standard Ethernet Cable RJ-45 Pin-out



RJ-45 Pin	Signal	Wire Color	RJ-45 Pin
1	TX+	White-Green	1
2	TX+	Green	2
3	RX+	White-Orange	3
4	Not used	Blue	4
5	Not used	White-Blue	5
6	RX-	Orange	6
7	Not used	White-Brown	7
8	Not used	Brown	8

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Safety

Warning

Do not perform any services on the unit unless qualified to do so.

Do not substitute unauthorized parts or make unauthorized modifications to the unit.

Do not operate the unit with the top cover removed, as this could create a shock or fire hazard.

Do not operate the equipment in a manner not specified by this manual.

GENERAL SAFETY WARNINGS

WARNING: If the equipment is used in a manner not specified by N-Tron Corp., the protection provided by the equipment may be impaired.

Contact Information

N-Tron Corp. 820 South University Blvd. Suite 4E Mobile, AL 36609 TEL: (251) 342-2164 FAX: (251) 342-6353 WEBSITE: www.n-tron.com E-MAIL: N-TRON Support@n-tron.com ENVIRONMENTAL SAFETY



WARNING: Disconnect the power and allow to cool 5 minutes before touching.

ELECTRICAL SAFETY



WARNING: Disconnect the power cable before removing the top cover.

WARNING: Do not operate the unit with any cover removed.

WARNING: Do not work on equipment or cables during periods of lightning activity.

WARNING: Do not perform any services on the unit unless qualified to do so.

WARNING: Do not block the air vents.

WARNING: Observe proper DC Voltage polarity when installing power input cables. Reversing voltage polarity can cause permanent damage to the unit and void the warranty.

WARNING



Never install or work on electrical equipment or cabling during periods of lightning activity. Never connect or disconnect power when hazardous gasses are present.

UNPACKING

Remove all the equipment from the packaging, and store the packaging in a safe place. File any damage claims with the carrier.

N-TRON LIMITED WARRANTY

N-TRON, Corp. warrants to the end user that this hardware product will be free from defects in workmanship and materials, under normal use and service, for the applicable warranty period from the date of purchase from N-TRON or its authorized reseller. If a product does not operate as warranted during the applicable warranty period, N-TRON shall, at its option and expense, repair the defective product or part, deliver to customer an equivalent product or part to replace the defective item, or refund to customer the purchase price paid for the defective product. All products that are replaced will become the property of N-TRON. Replacement products may be new or reconditioned. Any replaced or repaired product or part has a ninety (90) day warranty or the remainder of the initial warranty period, whichever is longer. N-TRON shall not be responsible for any custom software or firmware, configuration information, or memory data of customer contained in, stored on, or integrated with any products returned to N-TRON pursuant to any warranty.

OBTAINING WARRANTY SERVICE: Customer must contact N-TRON within the applicable warranty period to obtain warranty service authorization. Dated proof of purchase from N-TRON or its authorized reseller may be required. Products returned to N-TRON must be pre-authorized by N-TRON with a Return Material Authorization (RMA) number marked on the outside of the package, and sent prepaid and packaged appropriately for safe shipment. Responsibility for loss or damage does not transfer to N-TRON until the returned item is received by N-TRON. The repaired or replaced item will be shipped to the customer, at N-TRON's expense, not later than thirty (30) days after N-TRON receives the product. N-TRON shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to N-TRON for repair, whether under warranty or not.

ADVANCE REPLACEMENT OPTION: Upon registration, this product qualifies for advance replacement. A replacement product will be shipped within three (3) days after verification by N-TRON that the product is considered defective. The shipment of advance replacement products is subject to local legal requirements and may not be available in all locations. When an advance replacement is provided and customer fails to return the original product to N-TRON within fifteen (15) days after shipment of the replacement, N-TRON will charge customer for the replacement product, at list price.

WARRANTIES EXCLUSIVE: IF AN N-TRON PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE. CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT N-TRON'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY OUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. N-TRON NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS. N-TRON SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT OR MALFUNCTION IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLECT, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO OPEN, REPAIR OR MODIFY THE PRODUCT, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, POWER CUTS OR OUTAGES, OTHER HAZARDS, OR ACTS OF GOD.

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GOVERNING LAW: This Limited Warranty shall be governed by the laws of the State of Alabama, U.S.A